

## 1: What is a Business Continuity Plan (BCP)? - Definition from Techopedia

*Disaster recovery and business continuity planning are processes that help organizations prepare for disruptive events—whether those events might include a hurricane or simply a power outage.*

The primary objective of a Disaster Recovery plan a. Business Continuity plan is the description of how an organization has to deal with potential natural or human-induced disasters. The disaster recovery plan steps that every enterprise incorporates as part of business management includes the guidelines and procedures to be undertaken to effectively respond to and recover from disaster recovery scenarios, which adversely impacts information systems and business operations. Plan steps that are well-constructed and implemented will enable organizations to minimize the effects of the disaster and resume mission-critical functions quickly. Secondly, it is the process of creating a comprehensive document encompassing details that will aid businesses in recovering from catastrophic events. Developing a disaster recovery plan differs between enterprises based on business type, processes, the security levels needed, and the organization size. There are various stages involved in developing an effective Disaster Recovery or Business Continuity planning. The key phases and the plan steps are outlined below: Phase I – Data Collection Project should be organized with timeline, resources, and expected output Business impact analysis should be conducted at regular intervals Risk assessment should be conducted regularly Onsite and Offsite Backup and Recovery procedures should be reviewed Alternate site location must be selected and ready for use Phase II – Plan Development and Testing Development of Disaster Recovery Plan Testing the plan Phase III – Monitoring and Maintenance Maintenance of the Plan through updates and review Periodic inspection of DRP Documentation of changes An Enterprise appoints a Disaster Recovery team within the organization, which can actively involve in creating the plan steps, implementing and maintaining the plan. As a priority, businesses organizations create DRP templates as a basis for developing Disaster Recovery plans for the organization. The following steps are taken in creating an efficient disaster recovery or business continuity planning: It is beneficial to be prepared in advance with sample DRPs and disaster recovery examples so that every individual in an organization are better educated on the basics. A workable business continuity planning template or scenario plans are available with most IT-based organizations to train employees with the procedures to be carried out in the event of a catastrophe. DR Team – Roles and Responsibilities Documentation should include identification and contact details of key personnel in the disaster recovery team, their roles and responsibilities in the team. Contingency Procedures The routine to be established when operating in contingency mode should be determined and documented. A resource planning should be developed for operating in emergency mode. The essential procedures to restore normalcy and business continuity must be listed out, including the plan steps for recovering lost data and to restore normal operating mode. Testing and Maintenance The dates of testing, disaster recovery scenario, and plans for each scenario should be documented. Maintenance involves record of scheduled review on a daily, weekly, monthly, quarterly, yearly basis; reviews of plans, teams, activities, tasks accomplished and complete documentation review and update. The disaster recovery plan developed thereby should be tested for efficiency. To aid in that function a test strategy and corresponding test plan should be developed and administered. The results obtained should be recorded, analyzed, and modified as required. Organizations realize the importance of business continuity plans that keep their business operations continuing without any hindrance.

## 2: A Guide to Business Continuity Planning

*Disaster recovery and business continuity plans are just as important as business and marketing plans. Unlike the business and marketing plans, the disaster recovery and business continuity plans.*

Unlike the business and marketing plans, the disaster recovery and business continuity plans provide detailed strategies on how the business will continue after severe business interruptions and disasters. Small Business Administration reports that approximately 25 percent of businesses that are affected by disaster fail to reopen. The disaster recovery and business continuity plans strive to ensure that your business can withstand the disaster with a rapid reopening.

**Disaster Recovery Plan** The disaster recovery provides detailed strategies on the steps that employees must follow during, and immediately after, a disaster. Not only does the plan provide exit procedures, it outlines communication instructions that ensure that every employee is accounted for and in communications with the central hub. This business hub includes emergency supplies, flashlights, backup business information and other items that have been outlined as important to the business and the safety of its employees and customers.

**Business Continuity Plan** The business continuity plan takes the disaster recovery plan one step further. This plan outlines how the business will continue its operations after the disaster. It also outlines how the business will continue its operations after smaller, less disastrous events, such as power outages. The plan outlines how and where the business will operate if it is forced to move to a temporary location. It identifies the long-term, crucial strategies that are needed to ensure that the business maintains stability and generates profits.

**Interdependency** The disaster recovery and business continuity plans are interdependent. These plans are so interdependent that they are often solidified into one detailed plan that covers all unexpected possibilities that the business may encounter. Both plans identify many of the same aspects, such as communication factors, temporary locations and security features. However, both plans cover items that the other does not. For instance, the disaster recovery plan includes preventative strategies that the business will take, such as installing smoke alarms and conducting fire drills. The business continuity plan introduces strategies that the business will use to maintain smooth operations, such as obtaining disaster recovery loans and securing replacement equipment.

**Periodic Review** Similar to the business and marketing plans, the disaster recovery and business continuity plans require periodic reviews. Although these plans do not require quarterly reviews, the disaster recovery and business continuity plans should be reviewed every year for consistency. These plans should be adjusted as your business changes and expands. The emergency kits should be replenished, and the strategies should be analyzed to ensure that they still meet the anticipated needs of your business.

**Considerations** When developing disaster recovery and business continuity plans, business owners must not only consider the internal factors of the business, they must consider the external factors. Businesses must consider customer need, economic demands, environmental possibilities and supplier deviations.

## 3: Business Continuity vs Disaster Recovery – Standby Consulting Limited

*Business Continuity Planning is the way an organization can prepare for and aid in disaster recovery. It is an arrangement agreed upon in advance by management and key personnel of the steps that will be taken to help the organization recover should any type of disaster occur.*

Key Differences Between Disaster Recovery, Business Continuity and Backups written by David Metzger

March 14, I often hear the terms disaster recovery, business continuity and backups used interchangeably when talking with clients. I examine these concepts in greater detail below. But in a nutshell, A business-continuity plan describes how your organization will respond to a disaster and how to recover from it. Disaster recovery is one element of a larger business-continuity plan. To elaborate, here are some of the main distinctions and considerations for each to help you craft your strategy. The First Step Business-continuity discussions should begin in the executive suite. Typical questions—which you must formally premeditate—include the following: What systems do we absolutely need to continue delivering products or services at an acceptable level? Which systems are nonessential? Will we continue to generate revenue if an application becomes unavailable? How will we respond to a disruptive event such as a natural disaster, cyber threat or employee who has gone rogue? If our office becomes inaccessible, how will our employees continue to work? Do we need to consider business-continuity suites? Answering these questions helps define which systems and data are mission critical, how frequently they need to be backed up and how quickly they need to be restored when they fail. When I help companies through business-continuity planning, about 50 percent already have a formal plan that prioritizes which systems need to recover first and describes what impact a disaster will have on revenue. The other half lack a plan and would greatly benefit from working with a third party to conduct a formal impact analysis. Ultimately, business-continuity planning is the first step in formulating a comprehensive disaster-recovery strategy. Yet it often gets put on the back burner, its importance fully recognized only after catastrophe hits. Disaster-recovery experts can use various software tools to help answer the following questions: What operating system is your server or virtual machine running? How many compute resources are tied to it? How much storage is it using? Are hardware versions relevant, and if so, what are they? What technology can replicate required workloads? An application may reside fully on one system, but an application often resides across multiple VMs or servers, affecting the recovery process considerably. Backups, Replication or Both? You likely back up your data on a regular schedule or rely on a cloud provider to do it for you. Offsite backups help ensure data survivability. Backups should never be your standalone disaster-recovery solution. Replication—a system in which near real-time data is replicated to a new location and can be restored in as little as 15 minutes—can augment your strategy. When your business suffers a disaster, retrieving data from the last recovery point is a main priority. Backups commonly take place daily, so you may have lost hours of data including sales, service, billing, inventory and everything else—assuming your previous backup finished successfully and replicated offsite. Offsite-backup plans may only back up the application data, omitting the applications themselves. Given the progress in cloud technologies and virtualization—as well as replication—advanced disaster-recovery technology is now within easy reach of most companies. Cloud computing has dramatically reduced or eliminated capital expenditures, and software-defined processes decrease errors and reduce recovery time. Consequently, businesses have better access to disaster-recovery strategies that keep resources up to date at a secondary site or in the cloud and can bring them online in minutes. Notably, disaster recovery as a service DRaaS is a relatively new offering that reduces complexity by providing the target environment, infrastructure, technology and professional staff to help you quickly recover. Certainly, greater adoption of cloud technology and the associated business benefits make DRaaS an avenue worth exploring. Given the many uncertainties that stem from a disaster—potentially including power loss, water damage, user error, malware or a natural disaster such as a hurricane—the people you need to restore backups and get your business up and functioning may themselves be affected. Simpler, orchestrated disaster recovery is always more successful in disaster tests and during actual emergencies

Bottom Line The year is the time to make sure your

business-continuity and disaster-recovery plans are current and that your team is strategically positioned. With the advent of cloud-based services, the economics of disaster recovery have shifted, and organizations of all shapes and sizes can more easily afford the disaster-recovery plans their businesses require. About the Author David Metzger is a senior solutions engineer at TierPoint , where he serves as a trusted advisor solving business challenges for clients. An IT professional with experience in cloud-based solutions, application development, database administration and IT strategy, David has worked in multiple industries in both technical and strategic roles. March 14th, by David Metzger.

## 4: Business Continuity & Disaster Recovery Solution | DRaaS | BCDR | VMware

*Business Continuity and Disaster Recovery Plan Template Business Continuity. Organizations should have a highly structured and well-defined Business Continuity Plan (BCP) that leverages recognized industry standards and best practices, such as ISO and Disaster Recovery Institute International.*

Communications, transportation, safety and service sector failure Environmental disasters such as pollution and hazardous materials spills Cyber attacks and hacker activity. Creating and maintaining a BCP helps ensure that an institution has the resources and information needed to deal with these emergencies. Creating a business continuity plan A BCP typically includes five sections: BCP Governance Plans, measures, and arrangements for business continuity Readiness procedures Quality assurance techniques exercises, maintenance and auditing Establish control A BCP contains a governance structure often in the form of a committee that will ensure senior management commitments and define senior management roles and responsibilities. The BCP senior management committee is responsible for the oversight, initiation, planning, approval, testing and audit of the BCP. It also implements the BCP, coordinates activities, approves the BIA survey, oversees the creation of continuity plans and reviews the results of quality assurance activities. Senior managers or a BCP Committee would normally: This BCP committee is normally comprised of the following members: Security Officer works with the coordinator to ensure that all aspects of the BCP meet the security requirements of the organization. Business unit representatives provide input, and assist in performing and analyzing the results of the business impact analysis. The BCP committee is commonly co-chaired by the executive sponsor and the coordinator. Identify the mandate and critical aspects of an organization This step determines what goods or services it must be delivered. Information can be obtained from the mission statement of the organization, and legal requirements for delivering specific services and products. Prioritize critical services or products Once the critical services or products are identified, they must be prioritized based on minimum acceptable delivery levels and the maximum period of time the service can be down before severe damage to the organization results. To determine the ranking of critical services, information is required to determine impact of a disruption to service delivery, loss of revenue, additional expenses and intangible losses. Identify impacts of disruptions The impact of a disruption to a critical service or business product determines how long the organization could function without the service or product, and how long clients would accept its unavailability. It will be necessary to determine the time period that a service or product could be unavailable before severe impact is felt. Identify areas of potential revenue loss To determine the loss of revenue, it is necessary to determine which processes and functions that support service or product delivery are involved with the creation of revenue. If these processes and functions are not performed, is revenue lost? If services or goods cannot be provided, would the organization lose revenue? If so, how much revenue, and for what length of time? If clients cannot access certain services or products would they then go to another provider, resulting in further loss of revenue? Identify additional expenses If a business function or process is inoperable, how long would it take before additional expenses would start to add up? How long could the function be unavailable before extra personnel would have to be hired? Would fines or penalties from breaches of legal responsibilities, agreements, or governmental regulations be an issue, and if so, what are the penalties? Identify intangible losses Estimates are required to determine the approximate cost of the loss of consumer and investor confidence, damage to reputation, loss of competitiveness, reduced market share, and violation of laws and regulations. Loss of image or reputation is especially important for public institutions as they are often perceived as having higher standards. Insurance requirements Since few organizations can afford to pay the full costs of a recovery; having insurance ensures that recovery is fully or partially financed. When considering insurance options, decide what threats to cover. It is important to use the BIA to help decide both what needs insurance coverage, and the corresponding level of coverage. Some aspects of an operation may be overinsured, or underinsured. Minimize the possibility of overlooking a scenario, and to ensure coverage for all eventualities. Document the level of coverage of your institutional policy, and examine the policy for uninsured areas and non specified levels of coverage. Property insurance

may not cover all perils steam explosion, water damage, and damage from excessive ice and snow not removed by the owner. Coverage for such eventualities is available as an extension in the policy. When submitting a claim, or talking to an adjustor, clear communication and understanding is important. Ensure that the adjustor understands the expected full recovery time when documenting losses. The burden of proof when making claims lies with the policyholder and requires valid and accurate documentation. Include an expert or an insurance team when developing the response plan. Ranking Once all relevant information has been collected and assembled, rankings for the critical business services or products can be produced. Ranking is based on the potential loss of revenue, time of recovery and severity of impact a disruption would cause. Minimum service levels and maximum allowable downtimes are then determined. Identify dependencies It is important to identify the internal and external dependencies of critical services or products, since service delivery relies on those dependencies. Internal dependencies include employee availability, corporate assets such as equipment, facilities, computer applications, data, tools, vehicles, and support services such as finance, human resources, security and information technology support. External dependencies include suppliers, any external corporate assets such as equipment, facilities, computer applications, data, tools, vehicles, and any external support services such as facility management, utilities, communications, transportation, finance institutions, insurance providers, government services, legal services, and health and safety service. These plans and arrangements detail the ways and means to ensure critical services and products are delivered at a minimum service levels within tolerable down times. Continuity plans should be made for each critical service or product. Mitigating threats and risks Threats and risks are identified in the BIA or in a full-threat-and-risk assessment. Moderating risk is an ongoing process, and should be performed even when the BCP is not activated. For example, if an organization requires electricity for production, the risk of a short term power outage can be mitigated by installing stand-by generators. Another example would be an organization that relies on internal and external telecommunications to function effectively. Communications failures can be minimized by using alternate communications networks, or installing redundant systems. Analyze current recovery capabilities Consider recovery arrangements the organization already has in place, and their continued applicability. Include them in the BCP if they are relevant. Create continuity plans Plans for the continuity of services and products are based on the results of the BIA. Ensure that plans are made for increasing levels of severity of impact from a disruption. If water rises to the first floor, work could be moved to another company building or higher in the same building. If the flooding is severe, the relocation of critical parts of the business to another area until flooding subsides may be the best option. Another example would be a company that uses paper forms to keep track of inventory until computers or servers are repaired, or electrical service is restored. For other institutions, such as large financial firms, any computer disruptions may be unacceptable, and an alternate site and data replication technology must be used. The risks and benefits of each possible option for the plan should be considered, keeping cost, flexibility and probable disruption scenarios in mind. For each critical service or product, choose the most realistic and effective options when creating the overall plan. Response preparation Proper response to a crisis for the organization requires teams to lead and support recovery and response operations. Team members should be selected from trained and experienced personnel who are knowledgeable about their responsibilities. For the teams to function in spite of personnel loss or availability, it may be necessary to multitask teams and provide cross-team training. There are three types of alternate facility: Cold site is an alternate facility that is not furnished and equipped for operation. Proper equipment and furnishings must be installed before operations can begin, and a substantial time and effort is required to make a cold site fully operational. Cold sites are the least expensive option. Warm site is an alternate facility that is electronically prepared and almost completely equipped and furnished for operation. It can be fully operational within several hours. Warm sites are more expensive than cold sites. Hot site is fully equipped, furnished, and often even fully staffed. Hot sites can be activated within minutes or seconds. Hot sites are the most expensive option. When considering the type of alternate facility, consider all factors, including threats and risks, maximum allowable downtime and cost. For security reasons, some organizations employ hardened alternate sites. Hardened sites contain security features that minimize disruptions. Hardened sites may have alternate power supplies; back-up generation capability;

high levels of physical security; and protection from electronic surveillance or intrusion. Readiness procedures Training Business continuity plans can be smoothly and effectively implemented by: While exercises are time and resource consuming, they are the best method for validating a plan. The following items should be incorporated when planning an exercise: Goal The part of the BCP to be tested. Objectives The anticipated results. Objectives should be challenging, specific, measurable, achievable, realistic and timely. Scope Identifies the departments or organizations involved, the geographical area, and the test conditions and presentation. Artificial aspects and assumptions Defines which exercise aspects are artificial or assumed, such as background information, procedures to be followed, and equipment availability. Participant Instructions Explains that the exercise provides an opportunity to test procedures before an actual disaster. Exercise Narrative Gives participants the necessary background information, sets the environment and prepares participants for action. It is important to include factors such as time, location, method of discovery and sequence of events, whether events are finished or still in progress, initial damage reports and any external conditions. Communications for Participants Enhanced realism can be achieved by giving participants access to emergency contact personnel who share in the exercise. Messages can also be passed to participants during an exercise to alter or create new conditions. Testing and Post-Exercise Evaluation The exercise should be monitored impartially to determine whether objectives were achieved. Debriefing should be short, yet comprehensive, explaining what did and did not work, emphasizing successes and opportunities for improvement. Participant feedback should also be incorporated in the exercise evaluation. Exercise complexity level can also be enhanced by focusing the exercise on one part of the BCP instead of involving the entire organization. It should also uncover which aspects of a BCP need improvement. Continuous appraisal of the BCP is essential to maintaining its effectiveness. The appraisal can be performed by an internal review, or by an external audit.

## 5: Disaster recovery and business continuity auditing - Wikipedia

*Many people think a disaster recovery (DR) plan is the same as a business continuity plan, but a DR plan focuses mainly on restoring an IT infrastructure and operations after a crisis. It's.*

RTO is a metric that measures the time that it takes for a system to be completely up and running in the event of a disaster. RPO measures the ability to recover files by specifying a point in time restore of the backup copy. An auditor examined the mission statement to determine the objectives, priorities, and goals of the disaster recovery plan. The DR committee and auditor[ edit ] The organization appoints individuals responsible for designing and implementing the disaster recovery plan when needed. Generally, this consists of a team headed by a project manager , with a deputy manager who has the capability to take over the responsibilities if needed. The qualities needed for this position vary depending upon the organization. A good disaster recovery plan project manager is often someone who has good leadership abilities, strong knowledge of company business, strong knowledge of management processes, experience and knowledge in information technology and security , and of course, good project management skills. Other members of the team need to have a clear understanding and ability to perform the requisite procedures. Tests and inquiries of personnel can help achieve this objective. Organizations, particularly large organizations, ordinarily assign the task of determining, on an ongoing basis, if the procedures stated in the disaster recovery plan are actually consistent with real practice to a specific individual within the organization. This individual may be referred to as the disaster recovery officer, the disaster recovery liaison, the DR coordinator, or some other similar title. Some of the techniques used to determine such consistency are direct observation of procedures, examination of the disaster recovery plan, and inquiries of personnel. Documentation[ edit ] To maximize their effectiveness, disaster recovery plans are documented in written form and in a manner that is easily understood by those who will need to use it. In addition, the plan must also be readily available as well, since digging for a hard-to-find or misplaced disaster recovery plan at a time of a disaster can complicate the effect of the disaster [4]. Furthermore, because of the constant changes that occur in the modern business environment, disaster plans are most effective when updated frequently. This way, the plans will also cover new and existing threats as such threats develop. Adequate records need to be retained by the organization. The auditor examines records, billings, and contracts to verify that records are being kept. Such list is made and periodically updated to reflect changing business practice. Copies of it are stored on and off site and are made available or accessible to those who require them. An auditor tests the procedures used to meet this objective and determine their effectiveness. The difference between the two is that a hot site is fully equipped to resume operations while a cold site does not have that capability. There is also what is referred to as a warm site which has the capability to resume some, but not all operations. The decision a company makes when determining what type of site to establish often hinges on the results of a cost-benefit analysis as well as the needs of the organization. A disaster recovery plan spells out how relocation to a new facility is to be conducted. Companies perform occasional tests and conduct trials to verify the viability and effectiveness of the plan and to determine if any deficiencies exist and how they can be dealt with. A review of the disaster recovery plan generally involves examining and testing the procedures included, conducting outside research relating to Disaster recovery , determining reasonable standards relating to implementation, and touring, examining, and researching the outside facility. The auditor can verify this through paper and paperless documentation and actual physical observation. Testing of the backups and procedures is also performed to confirm data integrity and effective processes. The security of the storage site is also confirmed. Data backup[ edit ] Data backups are central to any disaster recovery plan. An audit of backup processes determines if a they are effective, and b if they are actually being implemented by the involved personnel. Some techniques that are used to accomplish this include direct observation of the processes in question, analyzing and researching the backup equipment used, conducting computer-assisted audit techniques and tests, examining of paper and paperless records. Even so, the disaster recovery plan also includes information on how best to recover any data that has not been copied. Controls and protections are put in place to ensure that data is not damaged, altered, or destroyed during this

process. Information technology experts and procedures need to be identified that can accomplish this endeavor. Vendor manuals can also assist in determining how best to proceed. Drills[ edit ] Practice drills conducted periodically to determine how effective the plan is and to determine what changes may be necessary. No additional Backup of key personnel[ edit ] A disaster recovery plan includes clearly written policies and specific communication with employees to ensure that both regular and replacement personnel is selected, documented, and informed should a disaster occur. There must also be confirmation that the replacement personnel can actually do the duties assigned to them in an event of an emergency. Periodic training and cross-training is often used to accomplish this. This training includes updates to existing job positions and testing to confirm proficiency. Some of the issues related to this activity verify that 1 policies are being enforced, 2 testing is effective, and 3 training is adequate. Among the items that the auditor needs to verify are: The auditor also ascertains, through a review of the ratings assigned by independent rating agencies, that the insurance company or companies providing the coverage have the financial viability to cover the losses in the event of a disaster. Agreements pertaining to establishing support and assisting with recovery for the entity are also outlined. Techniques used for evaluating this area include an examination of the reasonableness of the plan, a determination of whether or not the plan takes all factors into account, and a verification of the contracts and agreements reasonableness through documentation and outside research. Communication issues[ edit ] Good disaster recovery planning ensures that both management and the recovery team have disaster recovery procedures which allow for effective communication. This can be accomplished by ensuring contact information is easily accessible and that drills conducted test for communication abilities. A good disaster recovery plan includes not only internal communication considerations but external issues as well. Such external communications considers issues related to communication between the organization and outside individuals and organizations, such as business partners. Procedures to test this communication capability generally mirror those of the organization itself. The disaster recovery evaluates these procedures and assumptions to determine if they are reasonable and likely to be effective. Some techniques used by a DR auditor in evaluating readiness include testing of procedures, interviewing employees, making comparison against the DR plans of other company and against industry standards, and examining company manuals and other written procedures. The auditor can verify through direct observation that emergency telephone numbers are listed and easily accessible in the event of a disaster. Emergency procedures[ edit ] Procedures to sustain staff during a round-the clock disaster recovery effort are included in any good disaster recovery plan. This can generally be accomplished by the company through good training programs and a clear definition of job responsibilities. A review of the readiness capacity of a plan often includes tasks such as inquires of personnel, direct physical observation, and examination of training records and any certifications. Environmental issues[ edit ] Disaster recovery plans may also involve procedures that take into account the possibility of power failures or other situations that are of a non-IT nature. Such plan indicates what procedures to be used in this situation and also includes information on storage of flashlights and candles , as well as additional safety procedures in case of gas leaks, fires or other such phenomena. The readiness of an organization in this regard can be assessed by examining and testing procedures for reasonableness, making inquiries on personnel, and conducting outside research. There are Chapters of DRIE that are a not for profit organisation that assist practitioners, to guide their organisations, through the best practices of concerns companies raise at their seminars. These cover all areas of Disaster recovery planning.

### 6: Disaster Recovery and Business Continuity Planning

*An information technology disaster recovery plan (IT DRP) should be developed in conjunction with the business continuity plan. Priorities and recovery time objectives for information technology should be developed during the business impact analysis.*

### 7: Disaster Recovery Plan Vs. Business Continuity Plan | [www.enganchecubano.com](http://www.enganchecubano.com)

*By Howard M. Cohen, Contributor. The terms business continuity and disaster recovery are often mistakenly used [www.enganchecubano.com](http://www.enganchecubano.com) while cloud computing services can be used to address both business continuity and disaster recovery, you must have a fundamental understanding of the differences to do effective planning.*

### 8: Business Continuity Disaster Recovery Plan Steps, Examples or Scenarios

*The Plan will be distributed to members of the business continuity team and management. A master copy of the document should be maintained by the business continuity team leader. Provide print copies of this plan within the room designated as the emergency operations center (EOC).*

### 9: 4 Ways to Create a Business Continuity Plan - wikiHow

*Business Continuity Plan (BCP) Business Continuity Planning is best described as the processes and procedures that are carried out by an organisation to ensure that essential business functions continue to operate during and after a disaster.*

*The washington manual of outpatient internal medicine Zumdahl zumdahl chemistry 8th edition Economic rationalism in Canberra All-new Complete Cooking Light Cookbook (Cooking Light) The Poser 5 Handbook Nodaway County, Missouri Progressing Tourism Research (Aspects of Tourism, 9) No Good Deed Goes Unpunished Handbook for Lectors/Gospel Vienna the Danube Valley Fast Lane to Heaven Transnational labor standards : the U.S. experience With respect to readers Lhasa the Holy City Study material for nursery student The Best of Australian Smocking Embroidery Civil engineering house design Nature and nurture in child development Half a life novel Lawrence in Oaxaca Disciplined creative innovation Physical properties of cycloalkanes Bung Karno pada dunia The De Poenitentia. Anatomy of the human breast Orwells favorite lolcat Ecclesiastical history of England The star of life Edmond Hamilton Animals in social captivity The orthography of Shakespeares name. Dantes Girl (Kayla Steele) Exciting yet safe : the appeal of thick play and big worlds Margaret Mackey The Collected Works of Paul Valery Money Under the Table Bauhaus and Bauhaus People Contents: To school through the fields Quench the lamp. V. 1. Renewal of religious thought. The story of Fuzzypeg the Hedgehog Ruthless-A Tell-All Book About Oprah Winfrey Kung Fu Klutz and Karate Cool Volume 2*