

1: ManageFirst® Program Frequently Asked Questions

The ManageFirst Program, created by the National Restaurant Association Educational Foundation (NRAEF) and managed nationally by National Restaurant Association Solutions, is a management development program that equips students with the key competencies they need to begin or advance their management careers in our demanding industry.

What resources are available for Instructors who adopt ManageFirst? Students who receive a ManageFirst certificate have demonstrated mastery of a key competency as defined by industry and academia. Equipped with the right skills, certificates and a credential from the National Restaurant Association, students will be prepared to begin or advance their careers in the restaurant, hospitality and foodservice industry. Back to top

How does a student earn a ManageFirst Program certificate? Students earn a certificate for each exam passed. Because most ManageFirst Program topics and exams are aligned to several college university or higher education courses, the textbooks can be used to cover the content typically taught in one college course. Exams will cover content found in the associated textbook. For industry usage, exams and certificates act as great vehicles to measure results and provide employee recognition. Students also will be required to document hours of industry-related work experience through the ManageFirst Website. In order to receive the ManageFirst Professional credential after passing all requisite ManageFirst exams, program participants need to document hours of industry-related work experience. Eligible credential candidates will be prompted by email to submit proof of this work experience electronically through the ManageFirst Web site. All submitted work experience information is subject to verification by National Restaurant Association. Credential candidates will be asked to provide the following work experience information: Once this information is received and approved by the National Restaurant Association, a credential will be mailed to the new ManageFirst Professional via traceable, signature-required mail, for receipt in approximately two to three weeks. Back to top

How does a student receive a certificate? Certificates are awarded upon successful completion of ManageFirst exams. Certificates will be mailed to the instructor or proctor who administered the exam. ManageFirst Professional credential earners will be sent their credential to their most recent address on record with National Restaurant Association. Back to top

What is the exam scoring and posting process? To obtain scores and certificates for any ManageFirst course, an instructor needs to simply provide class, course and contact information on the Exam Information Form. Scores will be accessible by logging in to the IRC area of our Website and will be emailed to the ManageFirst Instructor if there is a valid email address on file. Online Exam scores and certificates: Percent scores are posted to our Web site once the ManageFirst Instructor or Proctor confirms all examinees have concluded testing and officially grades the class.

2: Frequently Asked Questions | ManageFirst

NRAEF Wins "Power of A" Gold Award. The American Society of Association Executives (ASAE) awarded the NRAEF with a "Power of A" Gold Award for innovative programs and activities that positively impact America and the world.

Developed by the industry, for the industry. More than academics, executives, operators and hiring managers helped define this standardized, competency-based program. A rigorous month Job Task Analysis was conducted to ensure that the program is relevant and practical. Competency-based topics reflect real-world industry needs. Emphasis is placed on the essential skills including interpersonal communications, ethics, accounting and financial skills, decision making, problem solving and more. Common course objectives and outcomes are also included to make ManageFirst a practical, well-rounded learning experience. Students earn ManageFirst certificates for each ManageFirst exam passed, demonstrating their mastery of this competency area. The program is scalable: While students will receive maximum benefit when certificates are issued through a registered ManageFirst Program Instructor, ManageFirst textbooks can be used stand-alone like other textbooks. Exams can be administered online or offline – meeting your needs and those of your students. ManageFirst topics align with the courses you teach so implementation of the program is easy and seamless. The NRAEF processes all exams, and you receive full assistance in administration, support and customer service. Full-color and exquisitely designed, these books contain the essential content for the topic as defined by industry, as well as learning activities, assessments, case studies, suggested field projects, professional profiles, testimonials and more! The "guide" format of the previous edition is completely updated. Now, an in-depth exploration of content on each topic, plus learning activities, case studies, professional profiles, research topics make them complete textbooks in each topic area. Inside This Chapter and Chapter Learning: Bulleted lists of the section headings and learning objectives covered within each chapter. Questions that require students to apply math, critical thinking and writing skills. Real Manager what would you do: Critical thinking skills reinforced with real-world scenarios faced by a real manager to give students the opportunity to discuss how to handle the situation. Activities that require students to use information they learned in the chapter to complete a task for their field project. They are standalone programs and therefore have their own textbooks. For more information on these two titles, please visit ServSafe. Student Exam Prep – Online This new online offering is available separately or packaged with each of the textbooks. Each one includes helpful modules on the importance and significance of the ManageFirst credential, test-taking strategies, and a comprehensive practice section with test questions and rationales that enable students to feel confident when the official exam day arrives! Exams High-stakes, certification exams are available for each topic area covered in the ManageFirst Program. Online and paper exam formats are offered. The National Restaurant Association processes all exams. For more info visit managefirst. These titles were not revised for the Second Edition, but content was combined into other titles in the series. ManageFirst Programs Exams to be used for First Edition and Second Edition during this time period will go live on October 1, ; with the exception of Nutrition, which will go live on October 22, Second Edition Exams will go live on Monday, January 7, , with the exception of our two new titles: Click here for more information on the transition plan for certification exams. See a sample certificate. See a sample ManageFirst Professional Credential.

3: Written Exams for ACF Certification

If you have logged into this site before, you can enter your login information below.

4: What Is ManageFirst? | ManageFirst

NRAEF ManageFirst Program includes competency guide, exam answer sheet, NRAEF scoring & processing of a competency-based exam, NRAEF-branded certificate and NRAEF ManageFirst Professional (MFP) credential.

5: NRAEF ManageFirst: Nutrition-ExLibrary | eBay

Introducing the ManageFirst Program™ from the National Restaurant Association Educational Foundation (NRAEF). This new management training certification program is based on a set of competencies defined by the restaurant, foodservice and hospitality industry as those needed for success.

6: Army COOL Snapshot - ManageFirst Professional (MFP)

What Is ManageFirst®? ManageFirst is a competency-based, management development program brought to you by the most trusted organization in the industry – the National Restaurant Association (NRA) – and Pearson.

7: Metropolitan Community College - ManageFirst (CHMCC)

Buy a cheap copy of NRAEF ManageFirst: Hospitality and book by National Restaurant Association. This is a competency guide (with examination) which is focused on Management practice and Leadership.

8: ManageFirst® Program | HRBUniversal

The ManageFirst Program, created by the National Restaurant Association Educational Foundation, LLC and managed nationally by National Restaurant Association Solutions, is a management development program that equips students with the key competencies they need to begin or advance their management.

9: National Restaurant Association, ManageFirst: Food Production with Pencil/Paper Exam | Pearson

General ManageFirst Program FAQ. What is ManageFirst? The National Restaurant Association Educational Foundation's (NRAEF) ManageFirst Program is a competency based foodservice management development program designed to equip learners with valuable skills to be successful in both their academic program and later in their professional career.

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