

1: Contact Information | The Office of the Ombudsman

Ombudsman publishes progress report into end-of-life care as Irish Hospice Foundation and HSE launch information booklet 20 September Ombudsman Peter Tyndall today published his report into the developments in end-of-life care in Irish hospitals.

Costa Rica[edit] The ombudsman office in Costa Rica , which is also the national human rights institution, is unique in bearing the name Defender of the Inhabitants Spanish: Cyprus[edit] The Commissioner for Administration Greek: The office is currently held by Maria Stylianou-Lottides. The office was established in It has the traditional ombudsman role of mediating between complainants and officials in public bodies, but has no direct means or mechanisms of enforcement. Should the relevant body fail to provide a remedy, the ombudsman may refer the matter to the government. Denmark[edit] The Parliamentary Ombudsman Danish: Folketingets Ombudsmand was established in Denmark in to investigate complaints brought by an individual or ex officio in all matters relating to public governance, including maladministration by central or local authorities, on a case-by-case basis and on a general scale. The ombudsman is appointed by the Parliament of Denmark. The Consumer Ombudsman Forbrugerombudsmanden was established in to ensure that the consumer protection and marketing rules are complied with by private undertakings. The ombudsman can ultimately institute legal proceedings before the Copenhagen Maritime and Commercial Court. The highest representative of the Danish government in Greenland is called the Royal Ombudsman Rigsombudsmanden since Defensor del Pueblo performs the functions of an ombudsman. Procurador para la Defensa de los Derechos Humanos. The function of ombudsman was entrusted to the Chancellor of Justice in In the ombudsman functions expanded to cover local governments, legal persons in public law and private persons who exercise public functions. The European Union Ombudsman investigates claims by individuals or companies which reside or have their interests within the European Union against incidents of bad administration by bodies or institutions of the European Union. Riksdagens justitieombudsman , modelled after the Swedish Ombudsman, was established by the Constitution of The Ombudsman is appointed by Parliament, and has the task of ensuring that all government departments and officials follow the law. The Parliamentary Ombudsman shares many duties with the Chancellor of Justice. The Ombudsman has wide-ranging oversight and investigative powers, has access to all government facilities, documents and information systems and can order a police investigation if necessary. If the Ombudsman determines that a government official has not acted in accordance with the law she or he can advise on the proper application of the law, reprimand the official or in extreme cases order a criminal prosecution. In July Dominique Baudis was appointed to the office by the Council of State on the nomination of the Prime Minister, for a single six-year term but died in April In June , former minister Jacques Toubon was chosen for the following six years. The office was established by Parliament in The Public Defender is elected for a five-year term by a parliamentary majority, and must follow the Constitution and the law, as well as the universally recognized principles and rules of international law, and international treaties and agreements concluded by Georgia. The Public Defender supervises the protection of human rights and fundamental freedoms, investigates violation of human rights and assists in securing redress. The office supervises the activities of national or local public authorities, public officials and legal persons, evaluates all acts passed by them and gives recommendations and proposals. The office also conducts human rights education. The current Public Defender, George Tugushi, was elected in His mandate expires in Petitionsausschuss Deutscher Bundestag , which receives and investigates complaints of maladministration. After , the end of the communist era multiple Parliamentary Commissioner Hungarian: Iceland[edit] The post of Althing Ombudsman Icelandic: It recommended a two-tier machinery: However, the jurisdiction of the Lokpal did not extend to the judiciary as in case of New Zealand. The central Government introduced the first Lokpal Bill , Lokpal and Lokayuktas Bill in , and further legislation was introduced in Final bill, after all the amendments, has been passed in Rajya Sabha on 17 December and passed in Loksabha on 18 December Lokayukta The state-level Lokayukta institution has developed gradually. Orissa was the first state to present a bill on establishment of Lokayukta in , but

Maharashtra was the first to establish the institution, in 1947. The structure of the Lokayukta is not uniform across all the states. Some states have UpaLokayukta under the Lokayukta and in some states, the Lokayukta does not have suo moto powers of instigating an enquiry. The Ombudsman deals with complaints against Departments of State, local authorities, the Health Service Executive Ireland, private and public nursing homes and direct provision accommodation services. The first Pensions Ombudsman, Paul Kenny, was appointed in 1988. All these offices are statutory and their holders are public servants. A non-statutory Press Ombudsman began work in January 1996 and legislation has been published to establish a Legal Services Ombudsman. The Ombudsman Amendment Bill of 1997 provided for the statutory protection of the title of Ombudsman. She or he discharges this function by way of a special unit in the Office of the State Comptroller, known as the Office of the Ombudsman. The Ombudsman investigates complaints against bodies that are statutorily subject to audit by the State Comptroller, including government ministries, local authorities, state enterprises and institutions and government companies, as well as their employees. Many units of sub-national government regions, provinces and communes have their own ombudsman. Italian: The Public Defender currently Earl Witter has the typical ombudsman function of investigating and remedying maladministration, with additional jurisdiction to investigate alleged violations of constitutional rights. CAJ is a Commission within the meaning of chapter 15 of the constitution and has the status and powers of a commission under that chapter. The institution is currently led by Ombudsperson Sami Kurteshi, a former opposition activist, political prisoner and human rights activist, who was elected to the post by the Assembly of Kosovo on 4 June 2001. In October 2001 the Assembly elected five deputy Ombudspersons: The OIK has several offices throughout Kosovo, and participates although not yet accredited in the global network of national human rights institutions, as well as in the European ombudsman network. - Akyikatchy carry out parliamentary control over the observance of the rights and freedoms of man and citizen. Previously, similar functions were carried by National Human Rights Office "Lithuania[edit] In Lithuania, the nearest equivalent to the position of ombudsman is that of Parliamentary Controller Lithuanian: Seimo kontrolierius, an office appointed by the Seimas Parliament of Lithuania. Macedonia[edit] Since Macedonia has an Ombudsman for protection of citizens rights Macedonian: The ombudsman is appointed by the Parliament and performs her or his work under the Constitution and the Law of the Ombudsman. The Office of the Ombudsman is a constitutional body established by the Constitution of Malta and is regulated by the Ombudsman Act. The Ombudsman may investigate,.

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The Department of State Office of the Ombudsman, Workplace Conflict Prevention and Resolution Center (wCPRc) handles workplace conflicts that are not currently in a formal process and helps employees identify mutually satisfactory solutions.

Article 59 4 and Chapter Fifteen of the Constitution establish this office. The Commission on Administrative Justice in Kenya has many mandates. Among the mandates of The Office of the Ombudsman in Kenya are: To investigate any conduct in state affairs or any act or omission in public administration in any sphere of Government and To investigate complaints of abuse of power, unfair treatment, manifest injustice or unlawful, oppressive, unfair, or unresponsive official conduct. It does this by addressing maladministration through effective complaints handling and dispute resolution. The core values of the Commission are: Enhance responsiveness and accountability in the public sector. Strengthen complaints handling the capacity of public sector institutions. Enhance public awareness and participation in matters of administrative justice. Improve standards of public administration and adherence to the rule of law. Strengthen the capacity of the Commission to deliver on its mandate. The scope of work extends to both the national and the county governments. This includes an act or decision carried out by the Public Service or a failure to act when necessary. The Commission steps in to ensure compliance by public officers. The Commission investigates improper conduct, abuse of power and misbehaviour in the public service. It also makes recommendations on legal, policy, or administrative measures to address specific concerns. The recommendations may be published or confidential. It covers offices and processes in the national and county governments. It trains the officials on effective methods of handling complaints in-house. It also assists county and national governments, and independent state institutions, to set up complaints handling facilities. Public institutions submit quarterly reports detailing complaints received and action taken. The Commission rates institutions and issues certificates on compliance. It facilitates alternative dispute resolution on matters affecting public administration. These alternative dispute resolution methods include negotiation, mediation and arbitration. This it does by ensuring all state organs observe the principles of democracy and constitutional values. It also ensures they respect the supremacy of the Constitution. Inaction against the police. Delays in receiving national IDs or passports. Delays in receiving pensions. Abuse of office by public officers and state officers. Cases of unresponsiveness and delays, e. Irregular allocation of land to private developers. Illegal transfer of land ownership without the consent of the owner.

3: Home | Office of the Ombudsman

Ombudsman definition: The Ombudsman (om-budz-muhn) is an independent governmental official who receives complaints against government (and government regulated) agencies and/or its officials, who investigates, and who if the complaints are justified, takes action to remedy the complaints.

4: The Role and Functions of the Office of the Ombudsman in Kenya

The Ombudsman helps the community in its dealings with government agencies. We handle complaints against government agencies and undertake investigations and inspections.

5: Contact The Office Of The Ombudsman | www.enganchecubano.com | The Office Of The Ombudsman

The Office of the Ombudsman seeks to be conscientious and responsive in our contact with the public and to provide meaningful feedback to Cabinet program personnel with the primary goal of improving customer service, customer satisfaction and overall Cabinet effectiveness.

6: Long-Term Care Ombudsman - Ohio Department of Aging

More about the Office of the Ombudsman Our role is to respond to consumers, foster and adoptive parents, advocates, legislators and concerned citizens regarding agency programs, policies and services.

7: More About the Office of the Ombudsman | www.enganchecubano.com

We Help Resolve All HHS Complaints. Do you have a question about your Health and Human Services (HHS) benefits? If you are not satisfied after you have tried to speak directly to people involved in providing your services, or if you are not satisfied the information you received is correct, call the HHS Office of the Ombudsman.

8: MMCD Office of the Ombudsman

An Ombudsman serves as an impartial resource for individuals with unresolved complaints and acts to ensure a fair resolution of the situation. The Ombudsman investigates complaints, researches and clarifies facts, and seeks mutually workable outcomes. ARB's Ombudsman operates independently of.

9: Office of the Ombudsman | www.enganchecubano.com

Consistent with the policy thrust of the Office of the Ombudsman for to enhance efficiency, effectiveness, transparency, accountability, credibility, and responsiveness in the performance of its mandate and function, an enhanced Citizen's Charter is hereby issued to deliver better public services.

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